Shared health Soins communs Manitoba

Quick Reference Guide
eConsult Log In - MFA App

Service Desk 204-940-8500
or toll-free 1-866-999-9698

Download and register the Microsoft Multi Factor Authenticator App

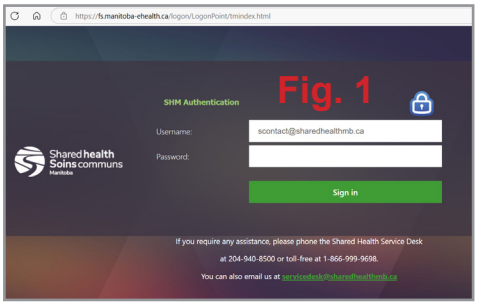
Step 1: If you haven't previously done so for other services, you will need to download and register to use the Microsoft Multi Factor Authentication (MFA) app. MFA software can be installed on a Shared Health managed device or personal mobile device. Instructions can be found on the **Microsoft Multi-Factor Authentication (MFA) Enrolment QRG** https://healthproviders.sharedhealthmb.ca/files/mfa-enrolment-qrg.pdf

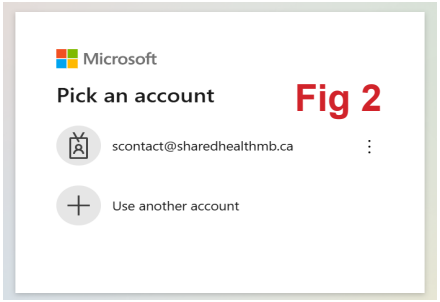
Step 2: If you need more details on using the app, review the information on the **Using Microsoft Multi-Factor Authentication (MFA) Quick Reference Guide** https://healthproviders.sharedhealthmb.ca/files/microsoft-authenticator-qrg.pdf.

Step 3: Log into eConsult using the steps shown below. (Note: You may need to accept the Terms of Use the first time you log in.)

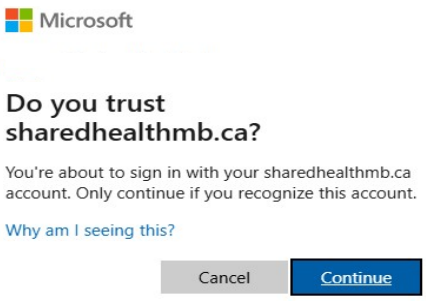
Log in to eConsult

1. Click on the eConsult login link https://mb.eceptionist.com/mbt7.6/. Enter your Shared Health network email address and password and click Sign in (Fig 1). The next time you log in, you will just pick your account (Fig 2).

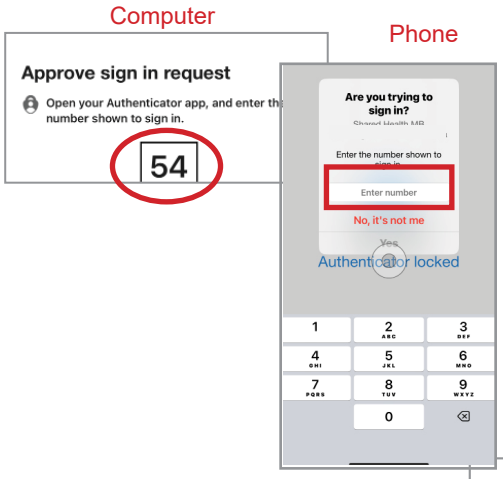


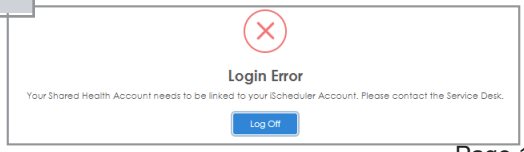


2. Click Continue



3. When you see the 2 digit number on your computer, enter that number on your phone when you see the authenticator sign in message.





Contact the Service Desk if you see this message as your accounts will need to be linked.