Digital Shared Services

MEMO

Date: August 8, 2026

To: iScheduler Users and MBTelehealth Self-Schedulers

From: Christine Aymont, Manager, Virtual Care
Felice Sgambato, Manager Virtual Care Support

cc: Christine Pawlett, Interim Chief Operating Officer, Digital Shared Services
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Re: **Coming Soon: iScheduler Cloud Upgrade**

Manitoba's **iScheduler** platform is being upgraded to a modern, cloud-based solution.

Planned for launch in **September 2026**, the upgrade will provide users with a more modern and sustainable platform to support virtual care services across Manitoba.

Most users will notice only **minimal changes**, as the upgrade is focused primarily on the underlying technology. Users can expect to continue using the scheduling functions and workflows they are familiar with today.

Benefits of the upgrade include:

- A modern cloud-based platform
- Improved reliability and performance
- Enhanced support for future improvements and integrations
- Continued access to familiar scheduling functionality

More information about the transition and any user impact will be shared in the coming months.