Digital Shared Services

MEMO

Date: August 8, 2026

To: All BASE eConsult and Store and Forward eConsult users

From: Christine Aymont, Manager, Virtual Care
Felice Sgambato, Manager, Virtual Care Support

cc: Christine Pawlett, Interim Chief Operating Officer, Digital Shared Services
Katelin McDermott, Interim Executive Director, Clinical Digital Solutions, Digital Shared Services

Re: **Coming Soon: A New eConsult Experience for Manitoba Physicians and Nurse Practitioners**

Manitoba's eConsult services are being modernized.

Planned for launch in **September 2026**, the current **Store and Forward** and **BASE eConsult** services will be consolidated into **eConsultCX**, which will be accessible through an upgraded cloud-based **iScheduler** platform.

eConsult is a secure online service that connects primary care providers with specialists for non-urgent patient care advice, helping improve access to specialist expertise and supporting timely patient care.

The upgraded solution will provide:

- One platform for all eConsult activity
- Simplified access and navigation
- A modern user experience
- A foundation for future enhancements and growth

More information about training, onboarding, and the transition will be shared in the coming months.

More information about eConsult can be found on the MBTelehealth website.