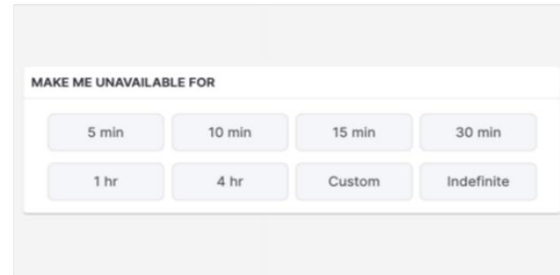# TigerConnect Availability Updates

How to Manage your Status and Auto-Responses

Using TigerConnect's unavailable status helps prevent messaging notifications from causing interruptions and cognitive overload for clinical staff.
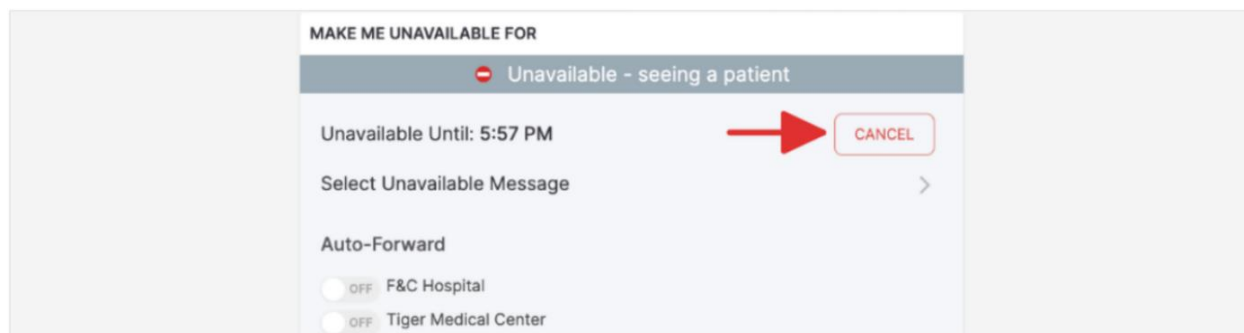
To update your status using a **timed unavailable option**:

Open the **Profile Settings** view and select the amount of time you want to be unavailable for. Your presence indicator will update based on your selection. For example, if you select "4 hr" you will be made unavailable for 4 hours and your profile will show a red dot.
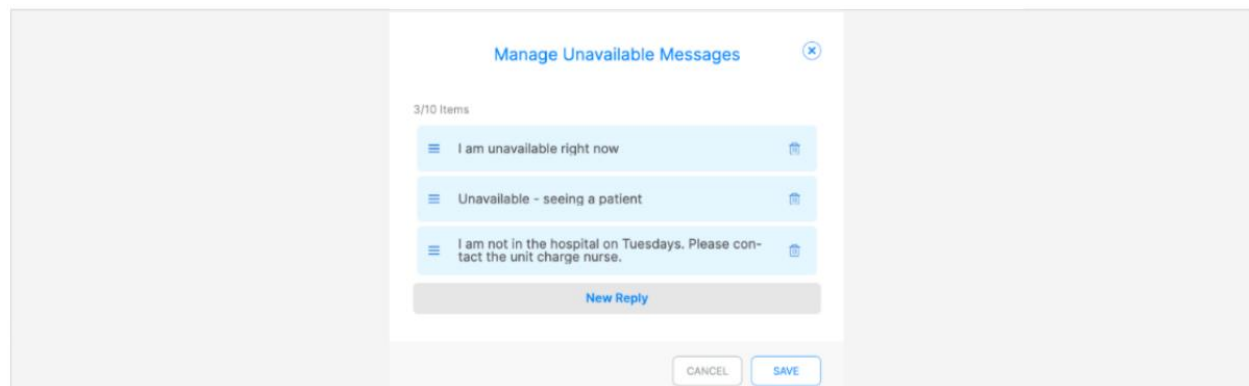

To cancel the unavailable status**:**
On the section **Make Me Unavailable For**, click on the **Cancel** button.

To personalize your **Auto Response** messages:

1. On the Profile Settings view, click on **Manage Unavailable Messages**.
2. Add a new unavailable message and click on the **Save** button. You can save up to 10 custom messages.

More accurate online/offline presence indicators
All users will be shown with one of the following states:

- 🟢 **Green:** The user is available, online, and able to receive messages/alerts.
- 🔴 **Red:** The user has chosen to be displayed as unavailable regardless of their online/offline state.
- **Blank (No Dot):** The user is offline, detected by TigerConnect as logged out or unable to receive messages. For roles, blank may indicate no user is on duty.