

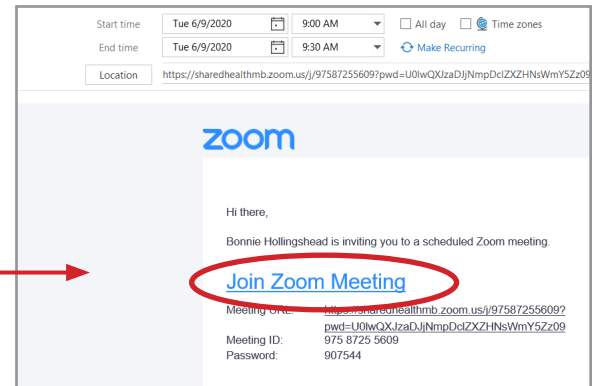
Follow the steps to start your virtual visit using your computer or your smartphone.

Connect using your computer

- 1 Open your Outlook calendar and double click on the appropriate meeting to select it.

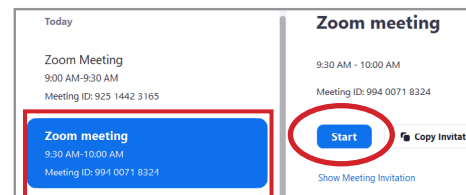
- 2 Click the **Join Zoom Meeting** link to start the meeting.

Your patient would have received this same meeting link in the calendar invite.



You can also start your meeting using any of the options shown below.

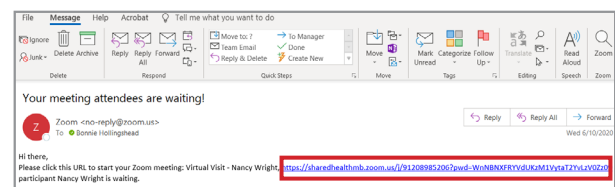
- a) Click on the Zoom icon  in your system tray (bottom of your screen). Click on the meeting to select it and then click **Start**.



- b) Click **Start** on the meeting reminder popup.

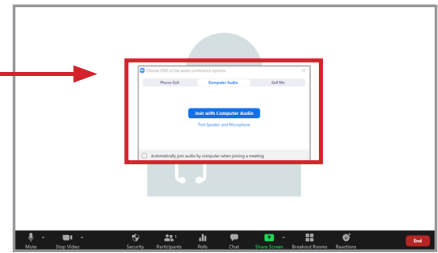


- c) If the patient joins first, you'll get an email letting you know that your patient is waiting in the lobby, click on the link to start the meeting.

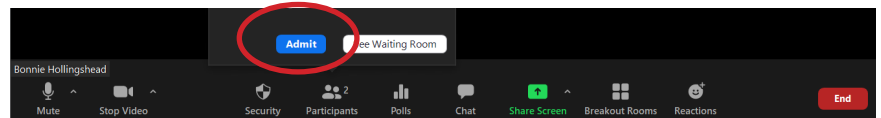


BE PRIVACY-WISE Always use Zoom for Healthcare in an appropriate and confidential location.

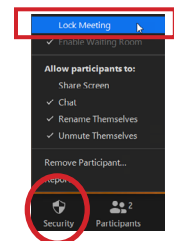
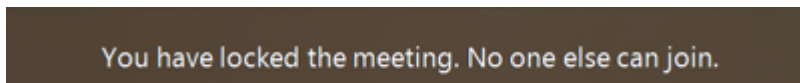
- 3 You should see yourself on the screen. Choose your audio and then Join the meeting.



- 4 If your patient has joined first, you'll be prompted to admit them into the meeting. Click **Admit**. If you join first, you'll be prompted to admit them as soon as they connect.



- 5 Confirm that you've connected to the right patient and then click **Security** and **Lock Meeting**. Once locked, you'll see the message below.

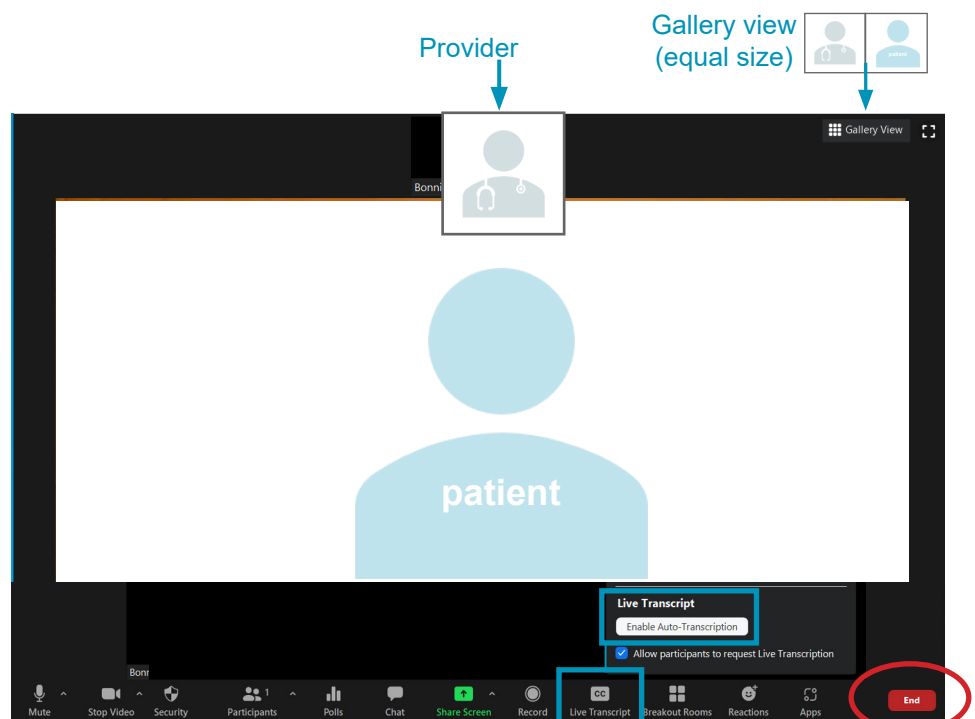
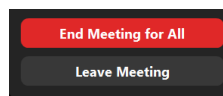


- 6 You will see your patient full screen, and they will see you full screen on their end.



If you use **Share Screen**, ensure you do not have anything confidential on your screen and click on the document that you would like to share. Press **Stop Share** when done.

- 7 Press **End** on the far right, and then **End Meeting for All**.



Click **Live Transcript & Enable Auto-Transcription** so the patient is able to view Closed Captions at the bottom of their screen or the Full Transcripts on the right.

Connect using your smartphone

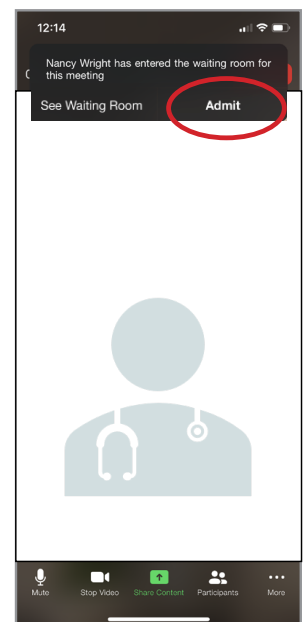
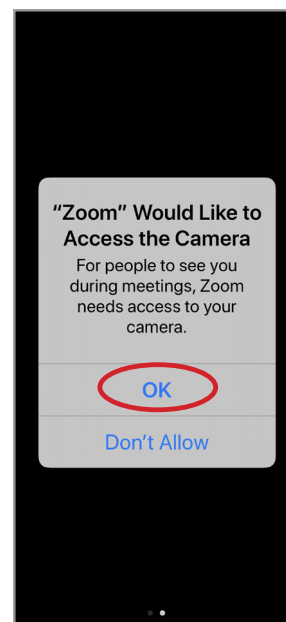
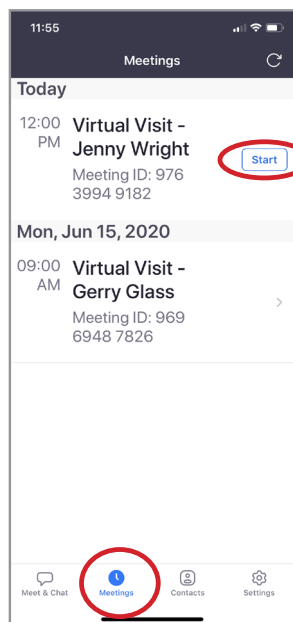
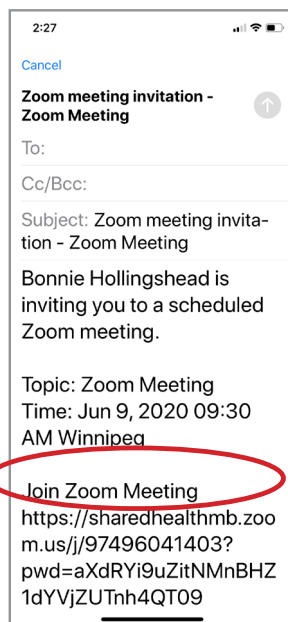
- 1** Tap on the **Join Zoom Meeting** link in the meeting invite.

OR

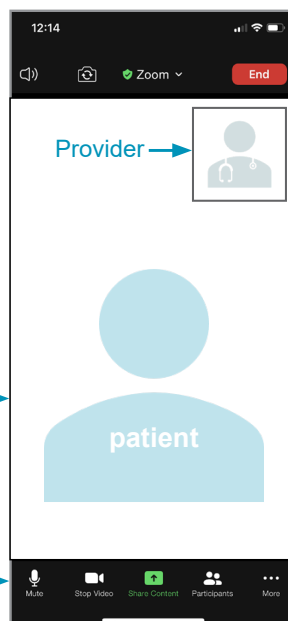
- Tap **Meetings** and then tap **Start** beside the applicable meeting.

- 2** Tap **OK** to allow access to camera and microphone.

- 3** You'll be prompted to admit the patient into the meeting when they join the call. Tap **Admit**.



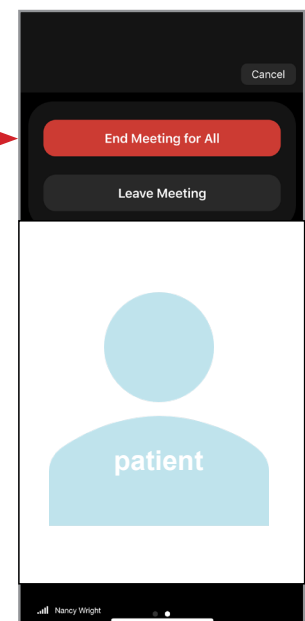
- 4** Once connected, you will see your patient on the screen (and they will see you full screen on their end).



- 5** Tap **End**.

Tap **End Meeting for All**.

(This ensures the call is disconnected even if the patient does not disconnect.)



Tap your screen to show toolbar

Ensure your camera and microphone are on.

Tap **More**, then tap **Live Transcript & Enable Auto-Transcription** so participants are able to view Closed Captions or the Full Transcripts.