

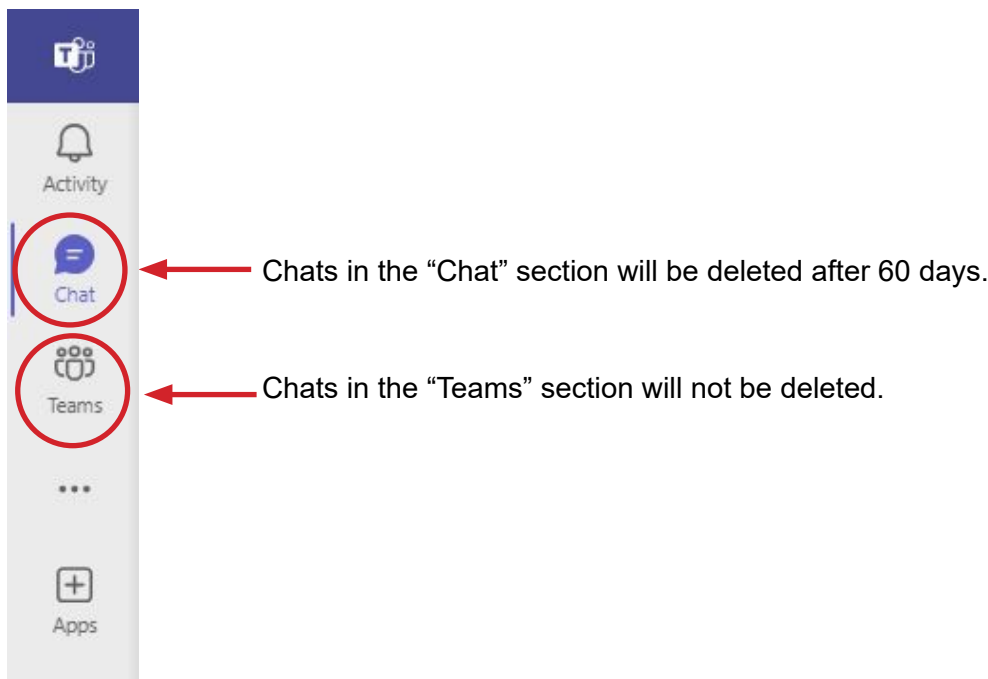
Important changes beginning mid-June

Beginning mid-June 2024, additional security enhancements will be implemented for Microsoft Teams. These include:

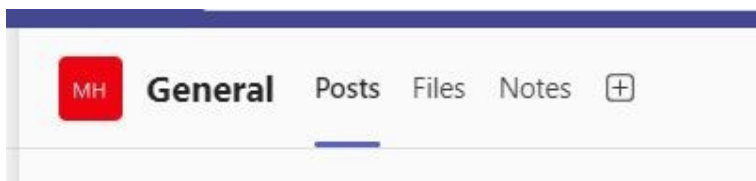
- Multi-Factor Authentication (MFA) requirement for access to Teams on mobile devices.
- Enforcing the use of a PIN/biometrics when accessing Teams on mobile devices.
- Local storage access restrictions on mobile devices preventing access to photos or files stored on the device. Photos must be taken and shared from within the app.
- All one-on-one and group chats will be deleted after 60 days on desktop and mobile devices.

Once these new policy enhancements are in place, you will no longer be able to rely on one-on-one and group chats for long-term storage of information. Messages will be automatically deleted after 60 days and are not recoverable once deleted. Please review your chats, including attached files, and copy any important information you need to retain to your network drive.

To support team and group collaboration, the 60-day message retention policy is not being applied to channels within Teams you create.



The first tab in a Team is labeled as Posts, this is a channel chat where everyone who has access to the channel can see the messages, and these messages will not be deleted after 60 days. **The Posts section of Teams channels should never be used for Personal Health Information.**



These enhancements will be rolled out in mid-June 2024, and will take several weeks to be applied to all users.

Please review this Quick Reference Guide (QRG) for more details on Teams chat features.

<https://mbtelehealth.ca/files/teams-chat-basics.pdf>

More details will be shared in the coming weeks including how to access support and additional guides and training materials.

If you have questions about the information in this bulletin, contact the Virtual Care team at

MBTH_Info@sharedhealthmb.ca.