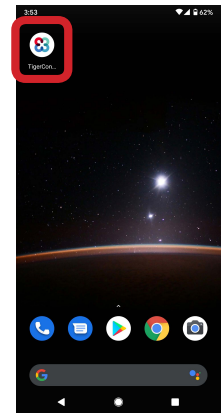# Quick Reference Guide

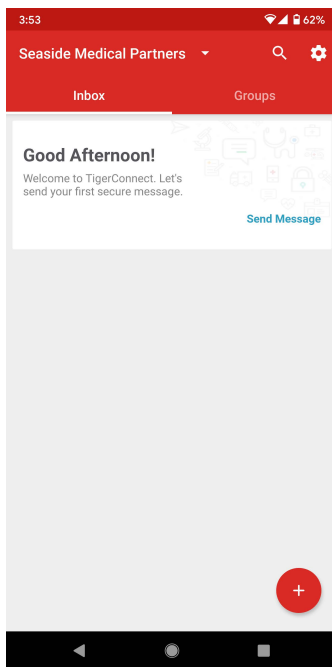## Managing Notifications - Android

tigerconnect

TigerConnect allows you to send messages quickly and securely to your coworkers. Audio and visual notifications are available for Android to allow you to be notified when a new message is available in TigerConnect. Follow the below directions to adjust notifications on your Android device.

Note: Notification options vary across Android devices. This guide provides steps to locate your device's notification options for TigerConnect.
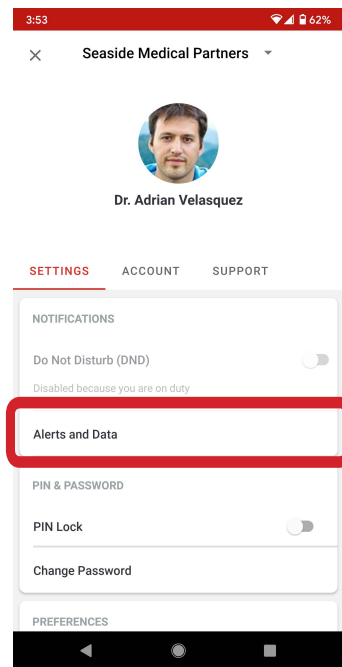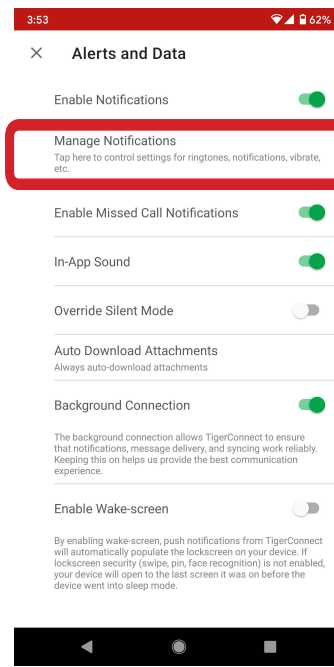
1. On your device's home screen, tap **TigerConnect**.
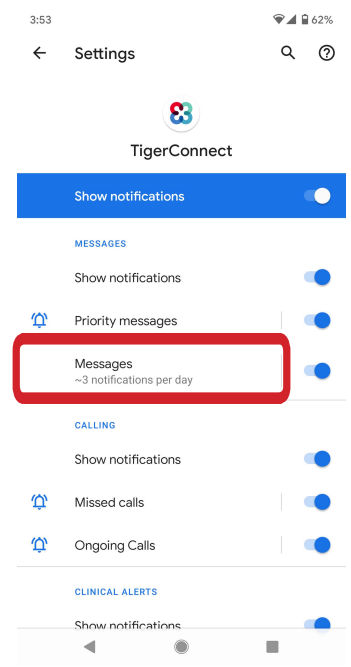
2. Tap **Settings** *(gear icon - upper right).*

3. Tap **Alerts and Data**.

4. Tap **Manage Notifications**.

5. Tap **Messages.**

Tap the 'Messages' option to view and set notification options on your respective device (may appear differently on your device).

Without Notifications enabled you will not be able to receive notifications of new messages in TigerConnect. If you have all of your notifications enabled and are still not receiving notification of new TigerConnect messages, please feel free to contact TigerConnect Client Care. They can be reached at prosupport@tigerconnect.com or via phone at (650) 564-4722 during normal business hours (5:30a-5:30p PT, M-F or 8:00a-5:00p PT, Sat/Sun) or via your organization's Premium Support Toll-Free Number 24 hours a day.