

(Powered by Cortext)

Request callbacks instantly



Create and text groups and care teams



Text photos & patient information securely



Key Information

- ✓ Only use in support of patient care
- Make sure you document as appropriate in a formal record of care
- ✓ You MUST only use the in-application camera for taking and sending images so that the image is not stored on your device
- Use minimum amout of PHI required to safely conduct patient consultations
- ✓ Message history is only stored for 14 days
- ✓ Out-of-network messages:
 - link expires after 7 days if unopened
 - link expires after 48 hours once opened
 - link expires immediately once receiver responds
 - not to be used to communicate directly with patients

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Text on multiple devices at the same time



BE PRIVACY-WISE

Maintain patient confidentiality - ensure your screen cannot be viewed by others.

Need Help? Call the Service Desk: 204-940-8500 Option 4, Option 1 or toll-free 1-866-999-9698 Option 4, Option 1

