MBTelehealth® A Shared Health Service

Quick Reference Guide
MyMBT Video or IM
Changing your Password
Service Desk 204-940-8500 Option 4, Option 1
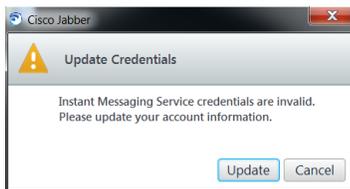or toll-free 1-866-999-9698 Option 4, Option 1

Changing your Password

Each time you change your network password you will prompted to update it. You will receive an error message that your Service Credentials are invalid. Follow the steps below to change your password.
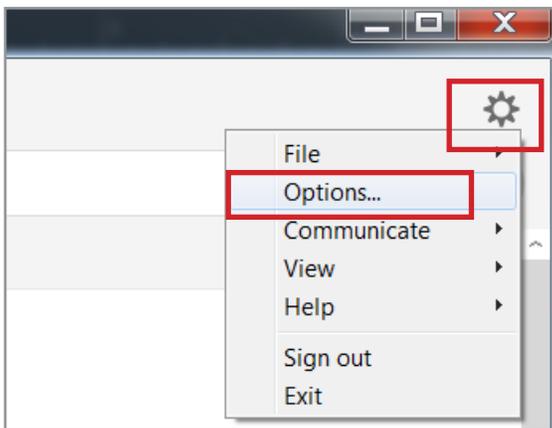
Error message on computer

Error message on phone

1 Click the **Gear** icon in the top right corner of your screen, and then click **Options**.

2 Click **Accounts** and update your username and password in <u>both</u> sections and click **Apply**.