

A Shared Health Service

Quick Reference Guide eVisit - PROVIDER

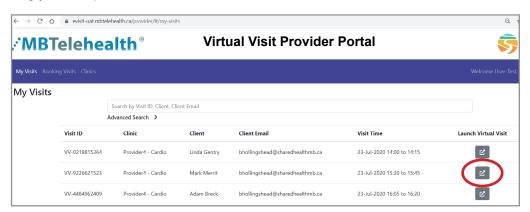
Service Desk 204-940-8500 Option 4, Option 1 or toll-free 1-866-999-9698 Option 4, Option 1



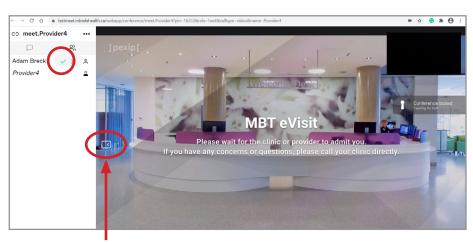
- Do not connect your device (workstation, cellphone or iPad) to BellMTS Guest Wifi while at the hospital (other than at these locations: CCMB MacCharles or 700 Elgin); it will break your connection to MS Teams, Connection Dialer (Virtual Visit Provider Portal) and MyMBT Messaging (Cortext).
- Due to the potential security and privacy risks associated with the TikTok app, you must delete the app from your work or personal device prior to installing and using MyMBT Messaging (Cortext) on that device.

The clerk will create the eVisit which will automatically generate an email to the patient and includes a link to the eVisit. Follow the steps below to connect using your computer.

Once logged in, find the patient on the My Visits tab and click Launch Virtual Visit.



- Click **Allow** if prompted to use your camera or microphone.
- 2 Confirm that you've connected to the right patient and then click the green checkmark to accept them into the room and start the virtual visit. (If the room is empty, the patient has not connected yet.)
 - If your clinic <u>does not</u> use a waiting room you will need to use your normal processes to verify that you are speaking with the right patient.



Click the arrow to expand/collapse the side panel.



BE PRIVACY-WISE

Always use eVisit in an appropriate and confidential location.







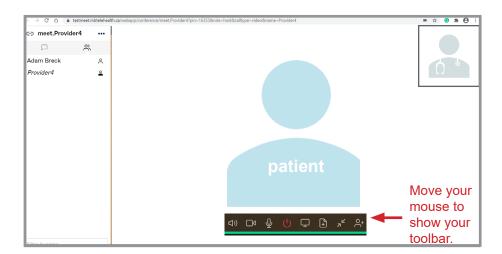
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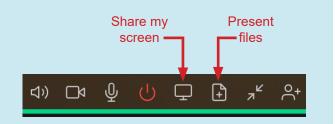
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You will see your patient full screen and they will see you full screen on their end.





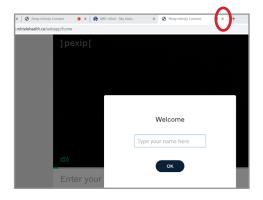
If you use **Share my Screen or Present files**, ensure you do not have anything confidential on your screen. Press **Stop Share** when done.



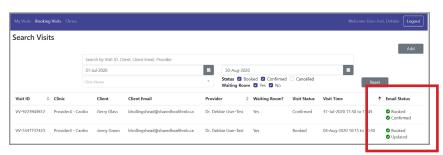
4 Press the **Disconnect** icon and then click **Disconnect** to end the call.



5 Click the **X** to close the tab.



The system keeps a log of all emails sent, so you can view the status of visits on the **Booking Visits** tab at any time.



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