





- We recommend using Microsoft Edge  or Google Chrome  (Internet Explorer is no longer compatible with the iScheduler application).
- Due to the potential security and privacy risks associated with the TikTok app, you must delete the app from your work or personal device prior to using eConsult on that device.

Notification and Login

- 1 When an eConsult is created in iScheduler you will receive this email notification.
- 2 Click on the link below and login to view the eConsult.
<https://schedule.mbtelehealth.ca>

→ **MBTelehealth - Store & Forward Notification - 4413**
This message is to notify you that a new Store and Forward record has been created for your review. Please go to schedule.mbtelehealth.ca and login to view the record.....

Home Page

The Home page is the initial screen that all users see. From this screen you will be able to view new (current) eConsults and closed (completed) eConsults.

View Current →
View Closed →

econsult

NEW ECONSULT
VIEW
CLOSED

View Open eConsults

- 1 Click **View** to display the list of open eConsults.
- 2 Click on the eConsult to open it.

econsult

NEW ECONSULT

VIEW

CLOSED

List of Open eConsult Records

SEARCH FILTER

FROM 7/23/2021 00:00 TO 8/22/2021 24:00

Found: 1 Displaying 1

SAF ID	DATE/TIME	PATIENT INFO	COMMENTS
600987	Tuesday 8/17/2021, 15:42 (OPEN)	Berens, Patient 6/6/1974 (47 yrs) Female	

← It may take up to 30 seconds for the eConsults to appear when changing the dates.

- 3 Click on the tabs to review the information from the provider.

eConsult(Store and Forward) Detail

Edit Open eConsult

APPOINTMENT INFO PATIENT INFO HISTORY ATTACHMENTS ADDITIONAL INFO CLOSEOUT INFO

AUDIT

SPECIALIST	Colin Barber - eConsult - Forward
DATE/TIME	Tuesday, August 17, 2021 15:42
APPOINTMENT TYPE	Store and Forward
APPOINTMENT STATUS	Open



You will see all records for all specialties that are associated with your site.

Closeout Info

- 1 Click on the **Closeout Info** tab and enter your Diagnosis and Treatment recommendations in the appropriate fields.

- 2 Select **Close Out** and click **Submit**.

! Clicking Submit prompts an email notification to the referring provider notifying them that an update has been made (the **With Notification** box is mandatory and cannot be unchecked by the user).

To save your response and come back to it at a later time, select **Save** and click **submit**.

On close out, a billing notification will automatically be sent to the fax number provided by the specialist which includes the following information:

- Patient Information
- Referring Provider Information
- Date Completed
- Billing Tariff
- Diagnosis

Viewing and Printing Completed Records

Once you have closed out the eConsult, you can view and/or print the completed record.

- 1 Click **Closed**.

- 2 Click on the record to open it.
(If the record is not displayed, use the date fields to search and click **Go**.)

- 3 Click the **Closeout Info** tab to view the specialist comments.

- 4 To print the completed consult, click **Letters** and select the **Store and Forward Consult Letter**.