

Decommissioning of Service: MyMBT Video (Cisco Jabber)

The Connection Dialer, which is accessed through the Virtual Visit Provider Portal is now live! This service is replacing MyMBT Video (powered by Cisco Jabber) which will be decommissioned and will not be available for use effective February 28th.

You should have already received an email from your Digital Solutions Facilitator (DSF) advising you that your account was ready. You can log in to the Connection Dialer using your Digital Health User ID and password. This is what you use to access any Digital Health application such as eChart, PACS, etc.

The Connection Dialer can be accessed here <https://evisit.mbtelehealth.ca/provider/>.

If you have not heard from your DSF, or are experiencing difficulties logging in or using the application, please contact them immediately to ensure no interruption to your telehealth sessions.

You can find our Quick Reference Guide and Video under the Virtual Visit Provider Portal section on the training tab of our website <https://mbtelehealth.ca/training/>.

If you have questions about the information in this bulletin or the training resources on our website, contact the Digital Solutions Facilitator or Program Services Representative for your site.

You can find the contact information for the Digital Solutions Facilitators at the bottom of our Services tab

<https://mbtelehealth.ca/services/>