

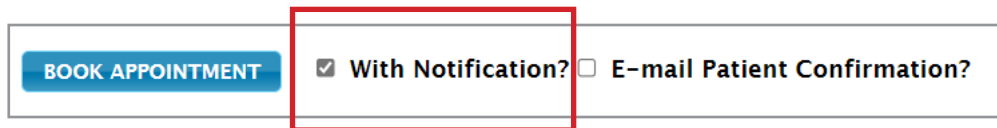
Effective September 3rd, there will be an enhancement to how the notifications work in iScheduler. Please read the important changes below and share this information with all iScheduler users at your site.

NEW & IMPROVED! Notifications in iScheduler

Telehealth

The notification functionality in iScheduler has been improved by changing the process from 2 steps to 1 step which means improvements to workflow.

- ✓ **With Notification** box is checked by default
- ✓ if there is an email address and/or fax # attached; both notifications will be sent automatically when you book the appointment
- ✓ once you book the appointment and receive the “appointment has been successfully booked” pop-up message, you’ll go directly back to the appointment info tab of the clinic detail window

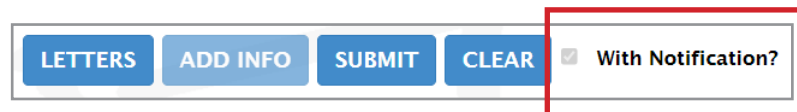


BOOK APPOINTMENT With Notification? E-mail Patient Confirmation?

eConsult (Store and Forward)

The notification functionality in iScheduler has been improved by making the process mandatory which means improvements to workflow.

- ✓ **With Notification** box is mandatory and cannot be unchecked by the user
- ✓ notifications are automatically sent if there is an email address and/or fax # attached; both notifications will be sent automatically when you click **Submit**.



LETTERS ADD INFO SUBMIT CLEAR With Notification?

All of our training resources including User Guides, Quick Reference Guides and Videos can be found here <https://mbtelehealth.ca/training/>

If you have questions about the information in this bulletin or the training resources on our website, contact the Digital Solutions Facilitator or Program Services Representative for your site.

You can find the contact information for the Digital Solutions Facilitators at the bottom of our Services tab <https://mbtelehealth.ca/services/>