

Important changes coming soon

Multi-factor authentication is being implemented for the iScheduler application effective April 25, 2025 and will be required to access iScheduler from outside the Shared Health network. Please share this information with all iScheduler users at your site.

More details about the change will be shared via email in the coming weeks, including how to download and use the Microsoft Multi Factor Authentication (MFA) app for those users who have not previously done so for other services; as well as how to log into iScheduler.

****If we have identified you as a user who will need a hardware token instead of the Microsoft MFA app, you will receive further information as to when the token will be mailed out along with instructions on how to use the token.**

If you have questions, contact the Virtual Care team at MBTH_Info@sharedhealthmb.ca .