

iScheduler (MBTelehealth's Scheduling System) and Internet Explorer

Effective January 12, 2016 Microsoft will no longer be supporting browsers prior to Internet Explorer 11 (IE11) running on Windows 7,8 or 10. Digital Health is urging all sites using iScheduler to upgrade to Internet Explorer 11 to ensure continued support for both browser and security updates.

 **If you are having problems with iScheduler after the upgrade to IE11 follow the steps below to turn on the Compatibility View Mode:**

Where do I find the Compatibility View Settings and what site do I need to add?

1. While in IE 11, click on the **gear icon** in the top right corner and select **Compatibility View Settings** from the dropdown menu.
2. Type ***.mbtelehealth.ca** in the **Add this website** field.
3. Click **Add** then **Close**.

What if my organization does not allow the use of wildcard (*) characters?

If you are unable to add ***.mbtelehealth.ca** to your Compatibility View Settings, then add this site instead by following the steps above: **Schedule.mbtelehealth.ca**

What if I don't have access to Compatibility View Settings?

If you are unable to add the site yourself, please contact your local IT provider for assistance.

Does iScheduler function differently in IE 11?

No, it will look and feel the same as it did in previous versions of Internet Explorer.

