

Clinical Protocols and Clinical Requirement Surveys

The MBTelehealth scheduling system allows for additional information to be available for some clinical events (appointments) that will assist in having a quality event for both the patient and the provider sites.

A flag will be displayed on the **Additional** tab when peripheral equipment is selected or a Clinical Requirement Survey or Clinical Protocol is attached. Site contacts must review events on a regular basis to ensure they are aware of all additional requirements.

Clinical Requirement Survey

- ✓ can be either mandatory or optional, based on the specialty and type of appointment
- ✓ selected by the Self-Scheduler if required
- ✓ can be applied to a specific provider or clinical event type within a specialty
- ✓ a flag will appear under the **Additional** tab if the survey is applied to an event
- ✓ information can be printed by clicking on **Letters** and selecting the **Appointment Summary Report**

Clinical Protocol (Protocol)

- ✓ specialty-wide best practice framework that documents requirements and additional information related to the appointment
- ✓ a flag will appear under the **Additional** tab for all protocols
- ✓ message will appear **“Click here to open the Clinical Protocol”**

The following specialties have clinical protocols and/or surveys included within the MBTelehealth scheduling system: *(as of May 2016)*

Name	Specialty	Clinical Protocol	Survey Mandatory/Optional	Peripheral
Cardiology Clinical Assessment	Cardiology	--	Optional (for assessment appointments)	
Clinical Protocol Nephrology	Nephrology MDT Renal	Mandatory (for all appointments)	--	--
Clinical Protocol Sleep Disorder	Sleep Disorder	Mandatory (for all appointments)	--	Hand held camera
Internal Medicine Clinical Requirements	Internal Medicine	--	Optional (for clinical assessment appointments)	--
POAC Appointment Requirements	Peds/ Adult /MDT Pre- Operative Assessment Clinic	--	Optional (for pre-op assessment appointments)	--
Surgery Type	General Surgery	--	Optional (for pre-op assessment appointments)	--