

Store and Forward

We are committed to expanding and improving the MBTelehealth Store and Forward (SAF) service. Here are some updates and reminders.

New services for Brandon and Souris

- We have a new specialty – Ear, Nose and Throat (ENT). Specific ENT services will be provided by Dr. Bernard Thess out of the Portage Clinic, Portage La Prairie.
- The ENT service is currently available to Brandon Medical Clinic and Souris Medical Associates; availability to other sites will begin August 2016.

Orthopedic support service coming soon

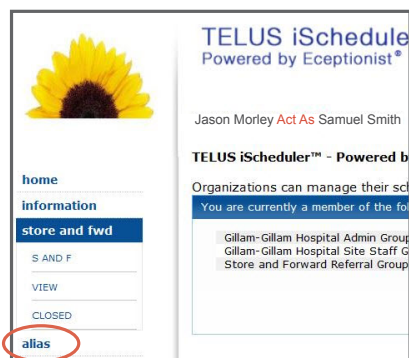
- Orthopedic support services for northern providers in the management of non-urgent musculoskeletal (MSK) injuries will be available summer 2016.

How to avoid incorrect information in referrals

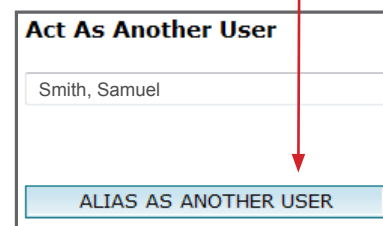
When sending a referral on behalf of a referring provider, you must use the **Alias** option. Follow these steps:

Use an Alias

- 1 If submitting on behalf of a Primary Care Provider (PCP), click **alias** and then **Act As**.



- 2 Search for and select the appropriate PCP and click **Alias as Another User**.



- ⓘ Once you click the above button, you should see your name in this format throughout the application: Jason Morley **Act As** Samuel Smith.

Did you know?

- If you do not act as a referring provider when you should, your name appears on the referral instead of the actual referring provider. This will hinder the process if the specialist needs to follow-up with the referring provider. This could also create inaccurate data in reports due to incorrect provider names.
- Current quick reference guides (QRGs) can be found at <http://mbtelehealth.ca/trn-training.html> under Store and Forward.

Contact us

If you have questions or concerns please contact MBTelehealth at: MBTH_Support@manitoba-ehealth.ca