

- ⚠️ **This service is for non-urgent requests only.**
- Due to the potential security and privacy risks associated with the TikTok app, you must delete the app from your work or personal device prior to using BASE eConsult on that device.**

Landing Page

You will receive an email notification from **Notifications@lhinworks.on.ca** when there is a new eConsult or whenever the case changes status (ensure you refresh the landing page when you are logged in).

Click either to return to this main window.

Quick access to frequently used items.

Privacy reminder

New eConsults will be in this section.

Click on the eConsult to open (If a patient name was used it will appear under the name columns.)

Reference material

Tariff information

Welcome to the BASE™ eConsult Manitoba Service

IMPORTANT: Effective October 1, 2023, new tariff codes have been introduced for eConsult in Manitoba. Complete patient demographic information is required for billing purposes using the new tariffs.

For support contact:
Shared Health Service Desk
Phone: (204) 940-8500
Phone (toll-free): 1-866-999-9098
Email: servicesdesk@sharedhealthmb.ca

Privacy Reminder:

*All actions taken on BASE™ eConsult Manitoba under each user's username and password are captured, logged and attributed to that particular user. Access to BASE™ eConsult Manitoba will be audited on a random basis and will be audited if a breach is reported or suspected.

Unauthorized access may have professional, employment, and legal and financial consequences. These may include disciplinary action up to and including dismissal and/or where applicable, a report to the user's health profession regulatory body as well as sanctions or fines.

To report a suspected breach, contact the Shared Health Service Desk immediately.

New specialties are listed here.

Click the **Announcements** title to see all history.

Specialists

eConsult forms needing my attention

REMEMBER THAT BILLING TIME IN 'STEP 6' MUST HAVE A VALUE BEFORE YOU CAN SAVE OR SEND YOUR RESPONSE!

Name	Patient First Name	Patient Last Name	Date To Be Completed By
20210428125402016			05-May-2021
20210429155431439			06-May-2021
20210429163707160			06-May-2021
2021050711908164			14-May-2021
20210511133904556			18-May-2021
20210514101050204			20-May-2021
20210525154123046			01-Jun-2021
20210531169916472			07-Jun-2021
20210601123538444			08-Jun-2021

Completed eConsults

5 Most Recent Cases closed:

Name	Pt First Name	Pt Last Name	PCP Person ID	Modified
20210601152345112	Jenny	Glass	bonnie.hollingshead	6/1/2021 2:23 PM
20210510114432225			david.mactest	5/10/2021 10:44 AM
20210310144644183	Donald	Smith	lynn.campbell2	3/10/2021 1:48 PM
20210310112914096			david.mactest	3/10/2021 10:29 AM

ALL Completed eConsults

Supporting Documentation

Type	Name
Folder : User Guides/Reference Material (5)	
Folder : Practice Solutions/Telus (4)	

Announcements

New Specialty
by Kelly Brown 4/13/2021 12:07 PM

I'd like to welcome Dr. Vanessa Piquin. She will be answering eConsults on COVID-19 in Pregnancy, Syphilis in Pregnancy, and HIV in Pregnancy. These subspecialties can be found under 'Obstetrics and Gynecology, Infectious Diseases, COVID-19...

New Specialist
by Kelly Brown 3/29/2021 10:01 AM

I'd like to welcome Dr. Krista Rys. She will be answering eConsults on Nephrology, along with Dr. Komenda, Dr. Tangil, and Dr. Bohm.

New Specialty
by Kelly Brown 3/18/2021 10:58 AM

I'd like to welcome Dr. Stephen Goulet. He will be answering questions on Infectious Diseases-Chronic Lyme Disease, Dr. Goulet is already a specialist on eConsult MB answering eConsults for Nunavut providers. He is an Internal Medicine Specialist, but...

New Specialty
by Kelly Brown 3/18/2021 11:04 AM

I'd like to welcome Dr. Terry Wuerz. He will be answering eConsult questions on Infectious Diseases- Tropical Medicine, Tuberculosis, and Genetsis.

New Specialist
by Kelly Brown 3/1/2021 7:28 AM

I am happy to announce Dr. Alexis Borlin. She will be answering eConsults on Dermatology-general, along with Dr. Wiseman and Dr. Silver.

New Specialist
by Kelly Brown 3/1/2021 7:17 AM

New Specialist for Manitoba Providers
by Kelly Brown 2/17/2021 6:09 PM

I'm happy to announce Dr. Leigh Fraser-Roberts will be answering eConsults on Pediatrics-General along with Dr. Norman Silver. She is already one of our specialists answering eConsults for Nunavut and will now also be answering eConsults for...

New Specialty
by Kelly Brown 12/21/2020 7:51 AM

I'd like to welcome Dr. Dung Nguyen. He will be answering eConsults on Neurology.

eConsult Discussions

Subject	Created by	Replies	Last Updated
Clicking eConsult link takes me to internet explorer	Kelly Brown	0	8/8/2019 3:16 PM

Add new item

www.mbtelehealth.ca

rev 28Dec2023

Shared health
Soins communs
Manitoba

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Review and Respond

eConsultation Version 4.0

Specialist ID: 3c9ebbfb-fc15-409d-8d5b-b36b588...

NOTE: The system will log you out after 20 minutes of inactivity - you can save your information at any point by clicking on the save button.

Step 1 - Primary Care Practitioner Information

Bonnie Hollingshead		Training Coordina...	
Primary Care Practitioner Name		Provider Type	
772-715 McDermot Avenue	Winnipeg	MB	R3E 3P4
Street Address		City/Municipality	Province
204-619-1178		bhollingshead@sharedhea...	
Telephone	Facsimile	E-mail	

Step 2 - Patient Information

9 / 1 / 2010	Male	Ian	Wright
Date of birth	Gender	Given Name	Surname
(dd/mm/yyyy)			

The requester also has provided the following information concerning the patient.

123 Any Street, Winnipeg MB, R2R 1V7
PHIN 123 456 789
MHSC 123456

Attachments associated with this case:

Step 3 - Specific Question from Primary Care Practitioner

The requester has posed the following question:

eConsultation Summary:
01-Jun-2021 13:42 (PCP Entry): PCP asked question: this is where you type your question
01-Jun-2021 13:42 (PCP Entry): eConsult created
01-Jun-2021 13:51 (Assigner Entry): eConsult assigned

Step 4 - Specialist Response

Do you require clarification or additional information before generating an informed recommendation?

No

Please select YES or NO to see the appropriate response box

Recommendation should include the following elements (if applicable):

- Reason for recommendation
- Suggestions for possible treatments (i.e. How to optimize current treatment; Recommending an alternative approach to the problem)
- Suggestions for tests and recommendations according to the results of the test (i.e. Prescribe test X. If results are positive/negative, proceed with treatment Y/Z or request patient referral)

Please type recommendation in the space provided below:

*Req'd A clearly constructed recommendation will assist the Primary Care Provider to improve patient care. **AVOID USING: & < >**

Save

Is a referral advised for the patient? No

Would you like to include attachment(s) that you feel would be beneficial to the Primary Care Practitioner? (optional), No

← Primary Care Provider Information.

← Patient information (required for billing purposes).

← Demographic information (required for billing purposes).

← *Note: If patient or demographic information is missing, return the consult to the PCP. They are aware that this will result in delayed responses from specialists until the additional information is received.*

← Attachments would be shown here.

← Question will appear here.

← Log of all activity from PCP, specialist and system administrators.

← Select **Yes** or **No**.

← If **No**, enter your response in the text field.

If **Yes**, the screen will look slightly different. Enter the additional information you require from the PCP.

← If you need to include documents, select **Yes** and browse to attach the applicable files.

Send the eConsult

Step 5 - Consultant Information
Please ensure that your contact information is correct.
test.specialist1 Test specialist1
User ID Consultant Name
355 Portage Winnipeg MB
Street Address City/Municipality Province Postal Code
204-999-9999 dmac@sharedhealthmb.ca
Telephone Facsimile E-Mail

Step 6 - Billing Time
Please provide your billing time for this response (minutes): [dropdown menu]
This information will be helpful in determining the usefulness and efficiency of the eConsult process and will enable us to calculate the stipend for your services.
Continue to Next Step
Please note that it may be necessary to click on this button twice

Select the billing time from the dropdown.

! If you select 20 minutes or longer you **must** enter a reason.

eConsultation Version 4.0
Specialist ID: 3c9ebbf8-fc15-409d-8d5b-b36b588...
NOTE: The system will log you out after 20 minutes of inactivity - you can save your information at any point by clicking on the save button

Step 7 - eConsult Confirmation
What would you like to do?
Close Form Without Sending Go Back to Form Send the eConsult to PCP

Submit to the PCP

Save and come back to the form later.

Go back and add additional details before sending.

Once the PCP receives and reviews the eConsult, they will either ask an additional question or close the eConsult.

Once it is closed, it will appear under your **Completed eConsults** section.