

Digital Health Virtual Care Services Matrix

	MBTelehealth	Virtual Visit eVisit	Provider Portal Connection Dialer	Microsoft Teams	Zoom for Healthcare	MyMBT Messaging (Cortext)	Zoom Webinar
Clinical Use							
Virtual visit - patient's home	X	✓	X	✓	✓	X	X
Virtual visit - group of patients (single/multiple sites)	✓	X	✓	✓	✓	X	X
Video consult - patient in facilities	✓ *	✓	✓	✓	✓ *	X	X
Video consult - from provider's home	X	✓	✓	✓	✓	X	X
Appointment confirmations for patients	X	✓	X	X	X	X	X
Virtual waiting room for patients	X	✓	X	X	X	X	X
Messaging (PHI provider to provider, no PHI to patients) **	X	X	X	✓	✓	✓	X
Group messaging (PHI provider to provider, no PHI to patients) **	X	X	X	✓	✓	✓	X
Image sharing	X	X	X	X	X	✓	X
Video recording	X	X	X	X	X	X	X
Closed Captions	X	X	X	✓ ***	✓	X	X
Compatibility							
Smartphone & tablets (iOS/Android)	X	✓	✓	✓	✓	✓	✓
PC or MAC	X	✓	✓	✓	✓	✓	✓
High speed connection required	X	✓	✓	✓	✓	X	✓
Cost Associated							
Costs may apply	✓	X	✓	X	✓	✓	✓

* in facilities with MBTelehealth equipment

** except for Health Links who sends Covid results to patients

*** Teams-only those with an account, Zoom-anyone (once enabled by host)

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	MBTelehealth	Virtual Visit eVisit	Provider Portal Connection Dialer	Microsoft Teams	Zoom for Healthcare	MyMBT Messaging (Cortext)	Zoom Webinar
Non Clinical Use							
Meetings and education sessions	✓	X	✓	✓	✓	X	✓
File collaboration	X	X	X	✓	X	X	X
Document sharing	X	X	X	✓	✓	X	X
Chat or text message	X	X	X	✓	✓	✓	X
Video recording	X	X	X	✓	✓	X	✓
Closed Captions	X	X	X	✓ *	✓	X	X
Compatibility							
Smartphone & tablets (iOS/Android)	X	✓	✓	✓	✓	✓	✓
PC or MAC	X	✓	✓	✓	✓	✓	✓
High speed connection required	X	✓	✓	✓	✓	X	✓
Cost Associated							
Costs may apply	X	X	✓	X	✓	✓	✓

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Digital Health Virtual Care Services

Tools	Description	Considerations
MBTelehealth	<ul style="list-style-type: none"> room based (fixed/mobile) videoconferencing between 2 or more locations visits/sessions are scheduled used in Manitoba and surrounding jurisdictions equipment can connect to a scheduled Teams session 	<ul style="list-style-type: none"> currently available in 200 locations across Manitoba
eVisit (Virtual Visit Provider Portal)	<ul style="list-style-type: none"> web based virtual visit to a patient in their home visits are scheduled pre-visit connectivity testing feature appointment confirmation & waiting room features within application 	<ul style="list-style-type: none"> patient must have computer with webcam or a smartphone/tablet provider must have webcam & headset high speed internet required can be used on a personal device
Connection Dialer (Virtual Visit Provider Portal)	<ul style="list-style-type: none"> videoconferencing from a computer or mobile device clinicians can connect remotely to MBTelehealth rooms and sites 	<ul style="list-style-type: none"> provider must have webcam & headset connects to MBTelehealth sites and rooms (not patient homes) high speed internet required can be used on a personal device
Microsoft Teams	<ul style="list-style-type: none"> virtual visit to a patient in their home visits/education sessions are scheduled administrative meetings can be adhoc or scheduled closed captions for hearing impairment (only those with an account) collaboration tool for clinical and admin teams breakout rooms feature MBT equipment can connect to a scheduled Teams session 	<ul style="list-style-type: none"> patient must have computer with webcam or a smartphone/tablet provider must have a webcam & headset high speed internet required can be used on a personal device Southern Health users may experience challenges due to network configuration
Zoom for Healthcare	<ul style="list-style-type: none"> virtual visit to a patient in their home visits/education sessions are scheduled administrative meetings can be adhoc or scheduled closed captions for hearing impairment (anyone can use once enabled by host) collaboration tool for clinical teams breakout rooms feature anonymous attendee feature 	<ul style="list-style-type: none"> patient must have computer or a smartphone/tablet high speed internet required can be used on a personal device
MyMBT Messaging (Cortext)	<ul style="list-style-type: none"> text messaging and image sharing (individuals or peer to peer group) facilitates care coordination between health-care providers 	<ul style="list-style-type: none"> we strongly advise against using GUEST Wi-Fi as the connection may time out and messages may not be received can be used on a personal device data useage depending on connection type good connectivity is required (LTE or WiFi)
Zoom Webinar	<ul style="list-style-type: none"> broadcast style audio/video meetings for large groups (up to 1000) 	<ul style="list-style-type: none"> typically less interactive than web conferencing

Additional Information

Get Started

Complete and submit the Intake Form and a member of our team will contact you for further discussions.

[Intake Form](#)

More Information

Visit our website for more information.

<https://mbtelehealth.ca/>

Visit our Training tab for resources on all of our services.

<https://mbtelehealth.ca/training/>

Get Help

Contact the Service Desk:
204-940-8500 Option 4, Option 1
or toll free 1-866-999-9698 Option 4, Option 1