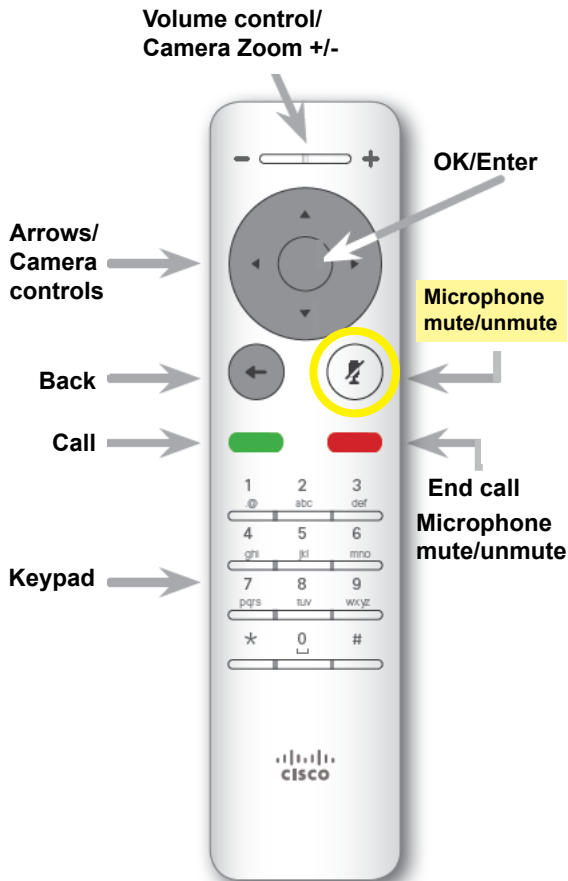
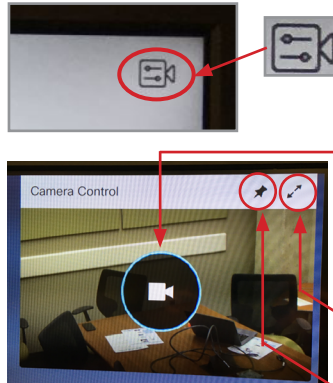


If you encounter errors, call the service desk and provide them with this information:

- Identify yourself and advise them that this is for a **Telestroke Urgent Clinical Consultation**.
- Provide your location and the VCU # (found on the sticker on the monitor and/or equipment).



Adjust the Camera



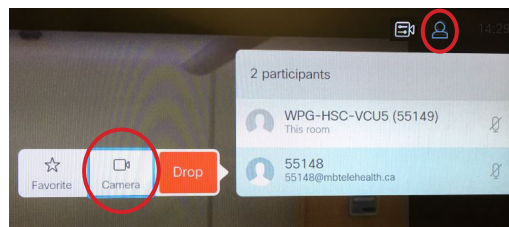
- Pick up the remote and press the Back button to wake up the system.
- Arrow over to the Camera icon in the top right corner and press OK on the remote.
- Press OK on the camera icon and adjust as necessary to ensure you are visible so the far end site will see you.
- Press the Back button twice to back out of the camera menu before placing a call.

Make the Call

- Press the green **Call** button on the remote.
- Ensure the **Favourites** tab is selected and use the arrows on the remote to scroll down and select the site.
- Press the green **Call** button to place the call.
- Press the **Microphone** key to unmute and ensure other site can hear you.
- Verbally direct the staff at the patient site to assist with moving the camera and/or patient throughout the session.
- Press the red End Call button on the remote to disconnect at the end of every call.

Take control of the other site's camera (far end control)

- Navigate to the **Participants** icon at the top of the screen.
- Press **OK**, scroll down to select the site and press **OK** again.
- Arrow over to the **Camera** icon and press **OK**.
- Select **Camera** and move the camera as required.
- Press the **Back** button to exit and regain control of your own camera.



You can connect using the 5 digit number in the chart below instead of using Favourites.

Enter the 5 digit number for the site you need to connect to using the keypad on the remote and press the green Call button to connect.

Telestroke Site	5 digits
Brandon Telestroke-VCU8	56022
Dauphin Telestroke-VCU7	56071
Portage Telestroke-VCU3	56591
Steinbach Telestroke-VCU3	56589
The Pas Telestroke (ER)-VCU4	56308
The Pas Telestroke (SCU)-VCU5	56309
Thompson Telestroke-VCU9	56348
Winkler Telestroke-VCU5	56590